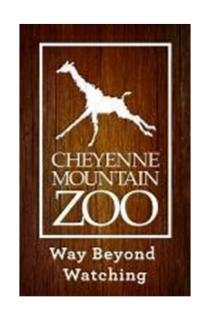
IMPROVING ANIMAL WELFARE ONE HOOF AT A TIME

Investing in the future of our herds

AMY SCHILZ- SENIOR GIRAFFE CONSULTANT

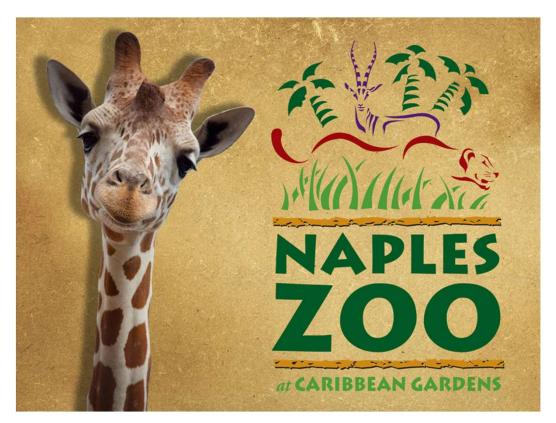
aschilz@cmzoo.org





CINDY HALL- ANIMAL OPERATIONS MANAGER

chall@napleszoo.org







DIFFERENT WAYS TO GET THERE

- Full Anesthesia.
- Standing Sedation.
- Closed in chutes w/ropes.
- Voluntary Participation.

GIRAFFE AS AN UMBRELLA SPECIES







OASIS - THE ZEBRA THAT CHANGED IT ALL







OASIS - THE ZEBRA THAT CHANGED IT ALL







SLENDER HORN GAZELLE





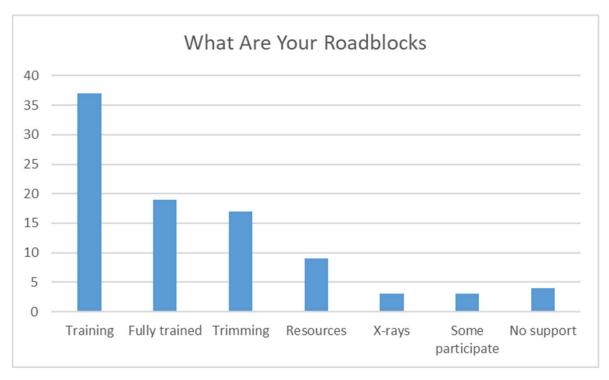
WHAT IS REALISTICALLY REPEATABLE?



- Historically, giraffe anesthesia had an estimated 10% mortality rate (Giraffe Husbandry Manual).
- It's physically hard on their bodies.
- It is sometimes necessary.

IF YOU WANTED EVERY GIRAFFE IN AZA TO VOLUNTARILY PARTICIPATE IN HOOFCARE, WHAT WOULD BE YOUR ROADBLOCKS?





ZERO people responded that giraffe don't need hoofcare.

200KEEPING HAS CHANGED



C@pinterest

- It's no longer a guild, it's a profession (-Dr. Susan Friedman).
- Bachelor's degree, 2 years experience.
- Where do you learn hoof care?
- Where do you learn to train?
- Is it reasonable to expect staff to have these skills?

INVESTING IN THE FUTURE



Rough guesstimate: 10k per KD procedure

- Hoof Care Workshop: \$2,500 ish
 - o Field instruction/certification-\$2,000
 - Supplemental income- 10k/year
- Giraffe Care Workshop: \$1,200
- Giraffe Training Workshop: 1,200
- LLA: \$800
- Resources for a lifetime!

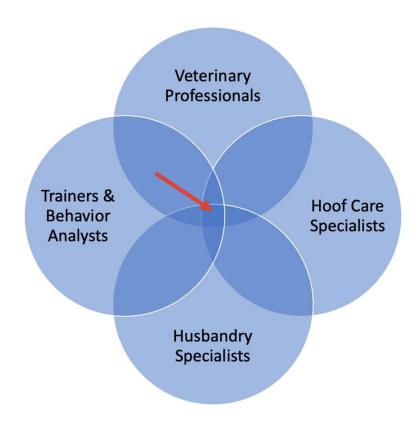
Create a budget line item for hoofcare & training!

BENEFITS OF HAVING DEDICATED/TRAINED STAFF



- Little improvements more often instead of huge trims all at once.
- Relationship is there and is built both in and out of training (trust account).
- Staff buy in to the time.
- Investing in staff so they're more likely to stay (Great Resignation)
- Keeper motivation and morale boost.

WHAT SKILL SETS DO YOU NEED FOR THIS TO BE ATTAINABLE?



10,000 hours to become an expert- Malcolm Gladwell

AZA-INSPECTION & FEEDBACK



"Staff's passion for and expertise in appropriate hoof care, especially in giraffe, is an excellent example of staff commitment to welfare and leadership's commitment to staff development."

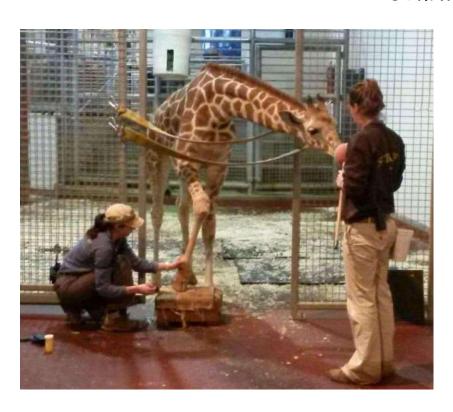
PREVENTATIVE RATHER THAN REACTIVE HOOF CARE



Consider all factors that influence hoof health:

- Encourage healthy hoof quality (diet, movement/use of space, enrichment, substrate, social structure, etc.).
- Progressive behavior program to train for voluntary participation.
- Mimic natural wear with regular hoof work- support staff education and certification as zoo hoof care professionals.
- Professional development and continuing education.

ONE BIG HOOF TRIM PROCEDURE IS NOT GOING TO "CURE" YOUR GIRAFFE FOR LIFE.



- Start when they're YOUNG and HEALTHY. Call us then.
- Hooves continue to grow.
- There is no food or substrate out there that stops hoof growth.
- Sometimes an anesthetic procedure first can encourage participation in training.

WE'RE HAPPY TO HELP AND SHARE STORIES!



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